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R.M.A. REQUEST FORM

Customer Name:	Contact Number:	RMA Number:
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Date:	Invoice Number:	Purchase Date:
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Request For: Full store credit Refund less 20% restocking fee Exchange Defective Item

QTY	MODEL NO.	REASON FOR RETURN

Return Policy - (Please read carefully!) You need a PDF Writer Program to Save your Form!

If you do not have this you can Download a free program to do this here: <http://tinyurl.com/3qzpfzq>

1. There will be absolutely no refunds or exchanges on the following items:
 - Any custom sleeved power supplies or modified cases!
 - Installed water cooled parts, water cooled kits, or any heatsinks (defects of these items must go directly through the manufacturer).
 - Any products that are cut to order ie., sleeving, tubing, etc.
2. Please send pictures of the defect along with your request.
3. Once you receive your RMA number, please clearly write the RMA number on the outside of the box and send the merchandise back to the address above. Merchandise returned without the RMA number labeled clearly outside of the box is subject to refusal. Please do NOT ship your item until a number is issued or your package will be returned to you.
4. Please make sure your returns are in brand new condition and that all materials are returned including accessories and manuals and that the retail package is in excellent shape and intact. Do NOT ship your return using the manufactured packaging as a shipping box.
5. No RMA number will be issued without invoice numbers.
6. Any physical damage on the product is considered "out of warranty".
7. Shipping must be prepaid by the customer unless prior arrangements were made via email.

PLEASE BE SURE TO INCLUDE THIS FORM WITH YOUR RETURN.